Please have this CONSUMER PRODUCT SURVEY OF AMERICA questionnaire filled out by the main grocery shopper in your household. Thank you.

# TART HERE

## **INSTRUCTIONS:**

Dear Fellow Shopper:

This quick survey is easy and will only take a few minutes. Here's all you have to do:

- 1) Let me know the products that you or other people living in your home may have used by marking a dark "X" in the appropriate boxes.
- 2) Please take into account products used by you and all other people living in your home.
- 3) If you get to a category that is not used in your home, just "X" the "DO NOT USE" box and skip it.
- 4) For each category, "X" as many boxes as apply.

EXAMPLE: In my family, we usually drink Diet Coke or Diet Pepsi, but we also tried Diet Sprite in the past 12 months. I would "X" boxes as follows:

## **DIET SODA**

WE DO NOT USE (Skip to next category)	Used Most Often	Tried I Past 1 Month
Diet Coke	×	
Diet Pepsi	×	⊠
Diet Sprite	⊠.	×
Other diet sodas		

**URGENT:** Please take a few moments right now to complete this survey. It's important. I appreciate your help.

Sincerely



P.S. Please note: It is extremely important that the information you provide be accurate

## **DIET SODA**

400			
	WE DO NOT USE (Skip to next category)	Most	Tried in Past 12 Months
Die	t Coke	⊠.	
Die	t Pepsi		
Die	t Sprite	X	
Oth	ner diet sodas	⊠.	

S-U20-1

This is a voluntary national survey sponsored by Shopper's Voice. Shopper's Voice is a leading provider of consumer marketing information. The information you provide in this survey will be shared with third parties only for marketing use. One type of marketing use is to provide promotional offers. You may or may not be selected to receive these offers by Shopper's Voice customers. If you choose to participate, you must be 18 years or older. Questions? Write to: Shopper's Voice, 1200 William Street, Box 1382, Buffalo, New York 14240-1382.

**DRUG STORE SHOPPING** 

WE DO NOT SHOP IN DRUG STORES

Which drug store(s) do household

CVS.....

Walgreens.....

Eckerds .....

Rite Aid.

Other.....

**COUPON USE** 

1) How often does your household

use "cents off" store coupons?

More than once per week......

Usual Occasional

Store Store

(Skip to next category)

members shop at?

## COFFEE & COFFEE **CREAMERS**

1) What type of coffee do members of your household drink?
Brewed coffee
Gourmet coffee (e.g. Starbucks)
Instant coffee.
Specialty coffee (e.g. Latte, Mocha)
<ol><li>What do members of your household use to whiten coffee?</li></ol>
Milk or other dairy
Non dairy creamer (e.g. Coffee-mate)
Soy milk or soy creamer

## **FOOD PRODUCTS**

Do not whiten coffee .....

How many times per month does your household se

Frozen fish (breaded, grilled).... Hellmann's mayonnaise.... Knorr products.....

Slim•Fast

LOW CARBOHYDRATE FOODS -

Beverages ..... Meal replacement bars ..... Snacks..... In the past year, how many times has your household bought Toll

**BAR SOAPS** 

Used Tried in

Often Months

House Morsels?

WE DO NOT USE

SKIN CARE BAR SOAPS -Dove....

DEODORANT BAR SOAPS -Dial ..... Irish Spring ..... Zest ..... Other deodorant bars ......

(Skip to next category)

FOODS -

your household serve the following? 3 or More 1 or 2 Times Times Per Month Per Month	Once per week	
BEVERAGES	store coupons have been redeemed?	
Black or green tea⊠⊠	More than 20	
Coffee-mate	10 to 20	
Taster's Choice	Less than 10.	

## PLASTIC FOOD WRAP

WE DO NOT USE  (Skip to next category)	Used Most Often	Tried in Past 12 Months
Glad Cling Wrap		
Glad Press 'n Seal	⊠.	⊠
Reynolds Plastic Wrap.	⊠.	
Saran Original/Premiun	n⊠.	
Saran Cling Plus	⊠.	⊠
Other	⊠.	⊠

## 3 or more.....⊠ 1 or 2.....⊠ **HEARING AID BATTERIES**

WE DO NOT USE (Skip to next category)	Most	Tried in Past 12 Months
Duracell - for hearing	g aids⊠	⊠
Energizer - for hearing	ng aids	🛛
Rayovac - for hearin	g aids⊠	
Store brand or oth	er⊠	
What size hearing members of you usually purchase	our hous	
Size 10 (yellow)		121
Size 13 (orange)		
Size 13 (orange) Size 312 (brown)		⊠
		⊠

## SHOPPING

any of the follo		mbers	shop a
Ple		Mart	
BJ's			
Costco		n's	
Dollar General		get	
Family Dollar			
If your househ dollar stores or types of products	drug do th	stores	, which
	Mart		Stores
Beauty products	⊠.		⊠
Cleaning products			
Food products			
Personal care (soar toothpaste, etc.	J,	<b>.</b>	
F	PETS		
WE DO NOT HA	VE (Ski	p to next	category
If your househo			or ca
what are their a	ges?		
Under 1 year		Dog	Cat
1 to 7 years Over 7 years			
WE DO NOT US	F00		
(Skip to next category)		Most Often	Tried in Past 12 Months
category) DOG FOOD —		Most Often	Past 12 Months
category) DOG FOOD —		Most Often	Past 12 Months
category)  DOG FOOD —  Alpo  Eukanuba		Most Often	Past 12 Months
category) DOG FOOD — Alpo Eukanuba Hill's Science Di	et	Most Often	Past 12 Months
category)  DOG FOOD —  Alpo  Eukanuba	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo Eukanuba Hill's Science Di	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo Eukanuba Hill's Science Di	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months
category) DOG FOOD — Alpo	et	Most Often	Past 12 Months

Please turn to the next page

#### **HOME CARE HEALTH PRODUCTS** REMEDIES Does your household use the following? WE DO NOT USE Tried in Used Tried in WE DO NOT USE (Skip to next category) (Skin to next Past 12 Mast Past 12 Others in Do any adult members of your You Household category) Months Often Months Often household use the following? FACIAL CLEANSERS -AIR FRESHENERS -Actonel ..... Cold tablets or capsules..... Dove..... Airwick..... Advil pain reliever ...... Cold liquids ..... Olay..... Glade..... Allegra..... Nasal sprays..... Other cleansers ...... Other air freshener...... Avandia ..... FACIAL CLEANSER TYPES -CLEANING CLOTHS AND WIPES -Bextra ..... **ACID RELIEF** Facial cleansing cloth ...... Pledge Grab-It.....⊠ ......⊠ Celebrex..... Liquid facial cleanser...... Swiffer..... WE DO NOT USE Cialis..... (Skip to next FACIAL MOISTURIZERS -Most Past 12 Other cleaning wipes...... Clarinex.... Often Dove..... LAUNDRY PRODUCTS -Contact lenses..... Maalox or Mylanta..... L'Oréal .... "all" laundry detergent...... Coumadin ..... Nexium..... Neutrogena ..... Snuggle fabric softener..... Flonase ..... Pepcid AC ..... Olay..... Pepcid Complete ...... Fosamax..... Direct (e.g. Avon, Mary Kay)... Prevacid..... Imitrex ..... Other facial moisturizers.... **NUTRITION & DIET** Rolaids Lantus Department store brands Tagamet ..... Levitra..... (e.g. Estée Lauder) ...... Do any household members plan their Nasonex..... Tums FACIAL MOISTURIZER TYPES diet for any of the following reasons? Zantac..... Anti-age facial moisturizer.... To lose weight..... Other..... Robitussin cough medicine.... Facial moisturizer with SPF... To include vitamin supplements... How often do household members use Viagra ..... Night cream ..... To eat organic foods ..... prescription or other acid relief products? Zyrtec..... 1) Which features do household Prescrip-To use herbal remedies..... members look for in a facial moisturizer? To reduce cholesterol..... Yes **FAMILY HEALTH** Daily ..... To reduce fat ..... Makes skin glow with radiance....... To reduce sugar..... 1) Do any members of your Keeps skin healthy......⊠......⊠ To include calcium..... household have the following? 2) Is anyone in your household concerned about the signs of Others in You Household **FEMININE HYGIENE** aging around the eyes? **ASTHMA REMEDIES** ADD or ADHD ..... WE DO NOT USE Arthritis - Rheumatoid ...... WE DO NOT USE (Skip to next category) (Skip to next Most Past 12 category) Often Months - Common (osteo)........ HAIR CARE PRODUCTS 1) Do any members of your Chronic Bronchitis..... Always. household have asthma? If so, who? WE DO NOT USE Tried in Tampax - Original...... COPD ..... Self ......⊠ (Skin to next-Most Past 12 Depression..... Another adult..... - Pearl Often Months SHAMPOO OR CONDITIONER -Other pads or liners...... Child - age 12-17 ..... Diabetes - treat with insulin ...... Dove ..... - age 4-11 Other tampons...... - treat with oral medication.... Fructis..... 2) What products are used in your household to treat asthma? Please **BLADDER LEAKAGE** Herbal Essences..... - treat with diet or exercise ..... "X" all that apply. Dry eyes ..... L'Oréal Vive You Household Others in Neutrogena..... Emphysema..... Food allergies..... Pantene..... Advair..... Bladder leakage - light ..... Frequent nosebleeds...... Salon Selectives..... Albuterol (e.g. Alupent, Bladder leakage - heavy.... Proventil, Ventolin) ...... ThermaSilk..... High blood pressure ......⊠ Which of the following brands are used? Azmacort ..... High cholesterol......⊠......⊠ Other..... Used Tried in Flovent..... HOME HAIR COLORING -IBS..... Often Months Pulmicort ..... Excellence or Preference ....... Insomnia..... Always..... Serevent..... Féria ..... Lactose intolerance ...... Poise. Herbal Essences Color ....⊠ Singulair..... Migraines ..... Serenity..... Hydrience ..... Other prescription medication.... Osteoporosis ..... Other..... Natural Instincts..... Psoriasis or eczema...... Nice 'n Easy......⊠ 2) Do any members of your VISION CORRECTION **HEALTH PLANS** household use pain relievers to Nutrisse..... prevent heart attacks or strokes? Are any members of your household Other home hair coloring... Are you currently enrolled in any of considering laser vision correction the following health insurance plans? Yes No No STYLING AIDS or LASIK? Yes How many times per week do Yes - within the next 6 months .... Dental plan ..... household members use styling - within 7 to 12 months...... Health care plan ...... aids (e.g. mousse, gel, hair spray)? - more than 12 months...... Prescription plan 5 or more times per week...... No..... Vision plan 2 to 4 times .....

ADULT COUGH & COLD

Medicare.....

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FACIAL CLEANSERS &

Once or less per week .....

### **EXPECTING A BABY SPORTS HOBBIES & INTERESTS** NOT EXPECTING BABY (Skip to next category) 1) What sports do your household What activities are pursued by members participate in? members of your household? In which month is anyone in your Baseball Running household expecting a baby? Bird watching.... Basketball ..... Walking ...... January ...... July ..... Car repair..... Football ...... Bicycling ...... February...... August....... Education courses - Home study... Hockey..... Snow skiing....⊠ March..... September .... S - Career advancement... April ...... October ...... Jigsaw puzzles..... May..... November..... Fitness ...... Fishing ...... Photography..... Yoga or Pilates... Hunting...... June...... December...... Self improvement ..... 2) What sports do your household Sweepstakes or lotteries ..... members watch? **LEISURE ACTIVITIES** Cigar smoking..... Baseball ..... Solf..... Theater or performing arts..... 1) What activities are pursued by Basketball..... Hockey...... Wine appreciation..... members of your household? Football ...... NASCAR ...... Baking..... MAIL ORDER Cooking - gourmet..... OR CATALOGS CHARITABLE CAUSES - homestyle ..... 1) Has your household bought any of the following products by catalog or through the mail in the - low fat ..... What types of causes do members of your household support? Crafts past 6 months? Animal welfare..... Scrapbooking. 3 Times 1 or 2 Environment or wildlife..... Knitting or needlework..... or More Times Political - conservative ..... Apparel or clothing ...... Quilting.... - liberal..... Books 🗵 🖂 Gardening..... World relief Organic gardening..... Children's products Children's...... Health ......... Cosmetics ..... Home improvement or repair...... Religious...... Veteran's ...... Food gifts or products ..... Woodworking..... Donate to charitable causes..... 2) Does your household own any Garden seeds or bulbs...... of the following? Gifts ..... **HOME ELECTRONICS** Swimming pool ..... Home furnishings ...... Horse ..... Magazines ..... What does your household own or Videos or DVDs..... plan to buy in the next 12 months? READING Currently Plan to Any other products ...... Own 2) Does your household shop online? What types of books or magazines Home computer ..... do your household members read? CD-ROM.... Best selling fiction .... Internet service - any...... **VEHICLE OWNERSHIP** Bible or devotional - DSL or high speed.... Cooking or culinary..... WE DO NOT HAVE (Skip to next category) Country lifestyle ..... DVD player 1) Please tell us about the 2 newest Interior decorating ..... Cellular phone vehicles in your household: Medical or health..... VEHICLE 1 Natural health remedies ..... E-MAIL People or entertainment..... You can receive valuable offers, Science or technology..... coupons and research on-line by World news or politics.....⊠ Make: (e.g. Ford, Honda, Volkswagen) printing your email address below. Astrology ...... Military ...... We work with a selected number of Children's...... Mystery ....... trusted companies to find and send Model: (e.g. Focus, Civic, Jetta) offers that are of interest to our panel Computer...... Romance...... VEHICLE 2 members. If you change your mind Fashion ...... Science fiction ... S about participating in these programs, you can cancel at any time - but I don't History...... Sports..... Year: (e.g. 1995) think you will want to. Make: (e.g. Ford, Honda, Volkswagen) TRAVEL Example: marysmith @cyber.com What types of travel do your Model: (e.g. Focus, Civic, Jetta) household members enjoy taking? 2) When do household members plan to buy or lease a vehicle? @ 0 to 6 months... 7 to 12 months... Frequent flyer... Canada travel... Yes, I would also like to be part of the ZoomPanel online research RV ..... Business travel... panel and express my opinion Timeshare...... Leisure travel... directly to top companies on new

products and services.

S-U20-3

AUTOMOBILE INSURANCE
WE DO NOT HAVE (Skip to next category)
When do you renew your policy?
January July
February August
MarchS September
April October
May November
June
CREDIT CARDS
WE DO NOT USE (Skip to next category)
What credit card(s) does your household regularly use?
Premium Regular
American Express
Discover
VISA or Mastercard
Other credit card(s)
LOANS
LUANS
What does your household currently own
or plan to buy in the next 12 months?  Currently Plan to
Own Buy
First mortgage
Home equity loan
Personal loan
Other financial services
INVESTMENTS
What investments does your household own or plan to buy in the next 12 months?
Currently Plan to
Own Buy Life insurance
Mutual funds
401K plan
529 college savings plan
Other investments
Other investments
OCCUPATION

Which employment categories apply to the heads of your household?

Male Female

	2007.0E
Full-time homemaker	N.
Management	Ø.
Professional or technical	Ø.
Sales or marketing	Ø.
Tradesman or laborer	$\boxtimes$
Home business	
Self employed	$\boxtimes$
College student	
Retired	×
Veteran.	
Other 57	

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### CIGARETTES (ADULTS ONLY - 21 OR OLDER) **GENERAL INFORMATION** NO ADULTS SMOKE CIGARETTES (Skip to next category) In order for companies to truly understand what consumers want, it 1st Adult Smoker 2nd Adult Smoker is important for them to know more than simply how much of a product is sold. They need to have a clear picture of who is buying Is your usual brand: (check one Is your usual brand: (check one and why they are buying. This survey can help. in each section) in each section) Flavor: Non-Menthol..... The following questions are being asked as a means to place you and Flavor: Non-Menthol..... your family into sub-groups. This makes it easier for us to understand Menthol.... Menthol..... your preferences and attitudes. Length: Regular.... Length: Regular.... Long / 100s ..... Long / 100s ..... 3) If you have grandchildren age 12 1) How many people, including Extra Long / 120s..... Extra Long / 120s..... yourself, are in your household? or under, how old are they? Full Flavor.... Type: Type: Full Flavor..... One...... Three ....... 0 - 4 years ..... 5 - 12 years.... Medium..... Medium.... Milds..... Milds..... 4) Which of the following pets does Five or more.... your household plan to get in the Lights..... Lights..... next 6 months? Ultra Lights ..... Ultra Lights ..... 2) What are the ages of members of your Puppy..... Kitten ..... How do you usually purchase household? Please "X" all that apply. How do you usually purchase cigarettes? (Check only one) cigarettes? (Check only one) 5) What is your marital status? By the pack..... By the carton..... INFANTS -By the pack ..... By the carton .... 0 - 2 months ..... Married or equivalent..... Name of your usual brand of cigarettes? Name of your usual brand of cigarettes? Single or equivalent..... 7 - 9 months ..... 6) What type of dwelling do you live in? Out of your last 10 purchases, how Out of your last 10 purchases, how 10 - 12 months...... many were for your usual brand? many were for your usual brand? Apartment or condo....... CHILDREN-Enter a number from 0 to 10 .... Enter a number from 0 to 10 2 - 4 years..... Has this always been your usual brand? Has this always been your usual brand? Other type..... 5 - 8 years..... 9 - 12 years..... (If no, what was your previous usual brand?) (If no, what was your previous usual brand?) 7) How long have you lived in your 13 - 15 years ..... current home? 16 - 17 years ..... Under 1 year...⊠ 1 to 10 years...⊠ What would you do if you went to the What would you do if you went to the Male Female Over 10 years... store and your usual brand was not store and your usual brand was not ADULTS available? (Check only one) available? (Check only one) 18 - 20 years ..... 8) What was the combined income Go to another store to buy your Go to another store to buy your 21 - 24 years ..... for all members of your household usual brand..... usual brand ..... 25 - 34 years ..... in 2003 (before tax)? Buy another type or length of your Buy another type or length of your usual brand 35 - 44 years ..... Prefer not to answer..... usual brand ..... Wait until the store has your Wait until the store has your 45 - 49 years ..... Less than \$25,000 ..... \$25,000 to \$34,999 ..... usual brand..... usual brand ..... 50 - 54 years ..... \$35,000 to \$49,999..... Buy a different brand entirely......⊠ Buy a different brand entirely ...... $\boxtimes$ 55 - 59 years ...... \$50,000 to \$74,999..... What is your 2nd choice brand (if any)? What is your 2nd choice brand (if any)? 60 - 64 years ..... \$75,000 to \$99,999..... (If no second choice brand, write "NONE" below) (If no second choice brand, write "NONE" below) 65 - 69 years ..... 70 - 79 years ..... \$100,000 to \$149,999.... 80 years or over..... \$150,000 or over ..... If you are 21 or older and would like to receive coupons, offers and premiums that may be sent in the mail, please complete all sections below. Thank you for taking the time to complete this questionnaire. I hope PLEASE PRINT PLEASE PRINT you found it interesting. One last thing - PLEASE PRINT YOUR NAME AND MAILING ADDRESS BELOW. Sweepstakes and coupon deadline First name First name \_ is October 29, 2004. No purchase is necessary to enter. Last name Last name Please allow 12 weeks for delivery of the coupons. If you are moving in Gender Male .... Female .... the next 12 weeks, write in your NEW mailing address only. Gender Male.... Female .... Best Regards Birth date required Mrs..... Miss.... Ms.... aura Day Month Month Day PLEASE PRINT I certify that I am a smoker; that I am 21 years of age or older; and that I would like to receive in the mail offers, premiums, and/or coupons, as well as cigarettes that I may purchase. I understand that giving false information in order to accept these offers may constitute a violation of law. NAME: \_ Signature - 1st Adult Smoker Signature - 2nd Adult Smoker FIRST NAME LAST NAME MAILING ADDRESS: (First and last name required) (First and last name required) COLLECTIBLES **MUSIC PREFERENCES** What does your household collect? What types of music do members STATE Coins ...... Stamps ...... of your household enjoy? R&B...... Jazz ....... ZIP CODE: Classical......⊠ Rock 'n' roll ....⊠ Country ...... Other ...... Sports items.... Other...... S-U20-4-45 (OPTIONAL) Christian or gospel ..... C Shopper's Voice, 1200 William Street, Box 1382, Buffalo, New York 14240-1382